

Date

2021-04-02

Status

Non-confidential

From

NOVA



ROLE : Analyst, Product Engagement (Summer Internship)

The company

NOVA specializes in numerical modeling and simulation of clinical trials for biotech and pharmaceutical companies, academic research centers and non-profit organizations.

We help our clients unleash the potential of combining math, computer science and biology to reduce the risks associated with R&D of new treatments for the benefit of patients.

Leveraging years of experience in in-silico modeling and the collaborative work of our team of biologists, doctors, clinicians, mathematicians and computer scientists we are constantly improving our **Jinkō Saas platform**. Our vision is to make it the first integrated clinical trials simulation platform, combining powerful knowledge management, modeling and simulation tools dedicated to the medical research community.

Job description

Your MISSION and main RESPONSIBILITIES include

- As part of Nova's efforts towards product engagement and experience strategy, you will be asked to perform a market analysis of existing software providers specializing in community management (forums, knowledge base, ideation, features submission...).
- In collaboration with the Product Experience Executive Manager, you will need to establish comparison criterias, select a list of applicable softwares, potentially requiring demos from the providers, argument your choices for a preferred solution and perform presentation of your synthesis to various stakeholders in the Product team.
- You will be asked to set up at least an initial configuration of the retained solution to get the team started, and train the Customer Care team on how to use the platform.
- You will also have the opportunity to create targeted in-product onboarding scenarios with our Product Designer, with a dedicated solution or by establishing user journeys linked to the newly established community space.

REQUIREMENTS AND QUALIFICATIONS

- You are in your 3rd or 4th year of business school, or finishing a university License or a Master 1 program in business and marketing.
- You have excellent analytical and communication skills.
- You are organized, proactive and detail oriented.
- You are familiar with the SaaS ecosystem and / or enthusiast about digital platforms.
- You are curious about science.

TECHNOLOGIES & LANGUAGES

- You are ideally able to communicate at least at an intermediate level in oral and written English, as the NOVA teams count no less than 20 different nationalities!
- Some experience in setting digital platforms (e.g. a CMS or an analytics solution) would be an asset
- A basic knowledge of Web front-end technologies would be a plus

Starting date and duration : mid-May/June 2022 (summer Internship, 3 to 4 months)

Contact: recruitment@novadiscovery.com

Apply: <https://www.novadiscovery.com/job-offers.html>